



Legal Notices

IN-BOX REFERENCE CARD · OFFLINE-FIRST AGRICULTURAL INTELLIGENCE

FMIA-001 · Patent Pending
Assembled in USA
Version 1.0 · Effective April 30, 2026

PRIVACY POLICY

Your farm data stays on your Device.

FarmerMind is offline-first by design. Farm profiles, crop data, diagnostic images, and activity logs are processed and stored locally on your Device, protected by full-disk encryption (LUKS). We cannot see that data.

What we collect.

Only what is necessary to operate: your order information (name, shipping address, email, payment via Stripe or Wix Payments), support requests, and subscription details. Site cookies are managed by the Wix cookie banner.

Analytics sharing: off by default.

Nothing is ever sent unless you choose to send it. To help us improve the Device, you must go into **Settings → Privacy** and actively turn sharing on. When you do, we receive only de-identified, district-level feedback — never content that identifies you — and you can turn it off again at any time.

We do not sell personal data.

We do not sell, rent, or share your personal information for advertising. We do not use it to train third-party AI models.

Your rights.

You may request access, correction, deletion, or portability of your personal information. Residents of the EU/UK, California, Ghana (Act 843, 2012), and Nigeria (NDPA 2023) have additional rights. Email info@farmermind.ai.

Full policy: farmermind.ai/legal/privacy

ABOUT THIS CARD

This card summarizes the policies that govern your FarmerMind AI Cube. It is a plain-language summary only. The full, legally controlling policies are published at farmermind.ai/legal and were accepted when you purchased the Device.

⚠ IMPORTANT — ARBITRATION NOTICE

The FarmerMind Terms of Use contain a **binding arbitration agreement** and a **class-action waiver**. Those provisions affect your legal rights. You may opt out of arbitration within 30 days of first accepting the Terms by emailing info@farmermind.ai with the subject line "Arbitration Opt-Out" and the details required by Section 18.9 of the Terms of Use.

VERSION & EFFECTIVE DATE

Legal Notice Card v1.0 · Effective April 30, 2026
Policies v1.0 · Published April 30, 2026

CONTACT

FarmerMind AI LLC
San Antonio, Texas, U.S.A.
info@farmermind.ai



TERMS OF USE & EULA

Intended use.

The Device is for lawful agricultural, educational, extension, and research use. AI outputs are **decision support, not guarantees** — verify material choices (pesticides, livestock treatment, investments) with a qualified local expert.

What you may not do.

No reverse engineering, tampering, or bypassing security (kiosk mode, disk encryption, boot integrity). Install updates only via a FarmerMind-verified USB update. **Unsigned updates will be rejected.** Tampering voids the Warranty and terminates your Software license.

Software license.

The FarmerMind Software is licensed, not sold. You receive a limited, non-exclusive, non-transferable license to use the Software only on the Device you purchased. Open-source components are governed by their own licenses — full list and source available on request to info@farmermind.ai.

Disputes.

Governed by the laws of Texas, U.S.A. Most disputes go to binding individual arbitration (AAA, Bexar County, TX) with a class-action waiver — see the arbitration notice on the back of this card. Small-claims and IP cases are carved out.

Full policies: farmermind.ai/legal/terms · farmermind.ai/legal/eula

WARRANTY & RETURNS

6-month limited warranty.

FarmerMind warrants the Cube, its 45W USB-C adapter, and the Micro HDMI cable against defects in materials and workmanship for six (6) months from delivery. Your remedy is repair, replacement, equivalent product, or refund — at our option.

Not covered.

Misuse, accidental damage, environmental damage (moisture, dust, heat, surges), counterfeit devices, tampering, removed markings, and normal wear. Service will erase Device data — back up before sending in.

14-day satisfaction return (USA only).

Purchases direct from farmermind.ai, shipped to a U.S. address, may be returned within 14 days of delivery in like-new condition with all in-box items. Buyer pays return shipping. No restocking fee.

Wrong item or damaged on arrival.

Report within 7 days of delivery with photos. We pay return shipping and replace, refund, or correct at no cost to you.

How to start.

Email info@farmermind.ai with your order number, Device serial (FMIA-001 on the product sticker), and a description of the issue. Do not ship without a Return Merchandise Authorization (RMA) number.

Full policies: farmermind.ai/legal/warranty · farmermind.ai/legal/refunds

SHIPPING & DEVICE SECURITY

Shipping times.

Orders ship from San Antonio, Texas within 1–3 business days, via USPS, UPS, FedEx, or DHL. Transit: U.S. 2–7 days, Canada/Mexico 5–10, Europe/UK 7–14, Africa 10–21 days plus customs.

Duties and taxes.

International buyers are the Importer of Record and pay any duties, VAT, or customs charges at the destination. We declare true purchase value.

Where we do not ship.

We do not ship to Cuba, Iran, North Korea, Syria, or the Crimea, Donetsk, Luhansk, Kherson, and Zaporizhzhia regions, and screen against U.S. sanctions lists.

Device security basics.

The Cube ships without an internal battery, uses full-disk encryption, disables SSH and interactive consoles, and boots in kiosk mode. Updates arrive only on signed USB sticks. Do not connect unauthorized USB devices. Use only the supplied power adapter.

Report a security issue.

Email info@farmermind.ai with a description, reproduction steps, and your Device serial. Please give us reasonable time to remediate before public disclosure.

Full policies: farmermind.ai/legal/shipping · farmermind.ai/legal/device-security