



Legal Notices

REFERENCE CARD · OFFLINE-FIRST AGRICULTURAL INTELLIGENCE

Patent pending

San Antonio, Texas, U.S.A.

Version 3.0 · Effective 30 August 2026

PRIVACY

Your farm data stays with you.

FarmerMind is offline-first by design. Farm profiles, crop data, diagnostic photographs and activity logs are processed and stored locally on the device you install on. We cannot see that data.

FarmerMind Web Enterprise is the exception. It is an authenticated hosted workspace, and data you enter there is stored on our infrastructure under the Enterprise terms. That difference is set out in full at farmermind.ai/legal/privacy.

What we collect.

Only what is necessary to operate: your account and subscription details, support requests, and payment information handled by our payment providers or by the app store you purchased through. Website cookies are managed by the cookie banner on farmermind.ai.

Analytics sharing: off by default.

Nothing is sent unless you choose to send it. To help us improve the product you must open **Settings** → **Privacy** and actively turn sharing on. When you do, we receive only de-identified, district-level feedback — never content that identifies you — and you may turn it off again at any time. This applies identically on every edition.

Photographs.

Diagnostic photographs stay on the device you took them with and are never transmitted. Contributing a photograph to FarmerMind is optional and is never automatic.

Marketplace listings.

Listings and messages you publish to the FarmerMind Marketplace are shared directly with other FarmerMind devices on your local network and are signed with your device key so other users can verify who published them. They do not pass through our servers and we do not store them. **Anything you publish is visible to other users on that network.**

We do not sell personal data.

We do not sell, rent, or share your personal information for advertising. We do not use it to train third-party AI models.

Your rights.

You may request access, correction, deletion, or portability of your personal information. Residents of the EU/UK, California, Ghana (Act 843, 2012) and Nigeria (NDPA 2023) have additional rights. Email info@farmermind.ai.

Retention and deletion.

Because your farm records live on your device, deleting the application or the record removes the data. Account and subscription records we hold are retained only while your subscription is active and for the period afterwards required by tax and accounting law, then deleted.

Full policy: farmermind.ai/legal/privacy

ABOUT THIS CARD

This card summarises the policies that govern FarmerMind — the Windows application, the iOS and Android applications, and FarmerMind Web Enterprise. It is a plain-language summary only. The full, legally controlling policies are published at farmermind.ai/legal and were accepted when you installed the application or subscribed.

Every section of this card applies to every edition unless the section says otherwise. Where a policy differs between editions, the difference is stated in the full policies.

⚠ IMPORTANT — ARBITRATION NOTICE

The FarmerMind Terms of Use contain a **binding arbitration agreement** and a **class-action waiver**. Those provisions affect your legal rights. You may opt out of arbitration within 30 days of first accepting the Terms by emailing info@farmermind.ai with the subject line “Arbitration Opt-Out” and the details required by Section 18.9 of the Terms of Use.

EDITIONS COVERED

Edition	What it is	Status
Windows	Application for Windows, distributed through the Microsoft Store	Shipping
Android	Application distributed through Google Play	Shipping
iOS	Application distributed through the App Store	Announced
Web Enterprise	Authenticated browser workspace for organisations	Announced

FarmerMind is licensed software. No hardware is sold, shipped, or supported, and no warranty, return, or shipping terms apply.

LANGUAGES

The English text of every policy and of the software is the authoritative version. FarmerMind ships with **English complete and 36 further languages in preview**; preview translations are machine-drafted, are not yet reviewed by native speakers, and fall back to English where a phrase has not been translated. Nothing in a preview translation varies the English terms.

VERSION & EFFECTIVE DATE

Legal Notice Card **v3.0** · Effective **30 August 2026**

Policies v3.0 · Published 30 August 2026

Supersedes Legal Notice Card v2.0 (July 23, 2026).

CONTACT

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TERMS OF USE & EULA

Intended use.

FarmerMind is for lawful agricultural, educational, extension and research use. AI outputs are **decision support, not guarantees** — verify material choices (crop protection, livestock treatment, investment) with a qualified local expert before acting.

What you may not do.

No reverse engineering, tampering, or bypassing security. Install FarmerMind only from an official store listing or from farmermind.ai. Tampering terminates your Software licence.

Software licence.

The FarmerMind Software is **licensed, not sold**. You receive a limited, non-exclusive, non-transferable licence to use it on the devices permitted by your subscription and by the terms of the store you obtained it from. Open-source components are governed by their own licences; the list and source are available on request.

Subscriptions and renewal.

FarmerMind subscriptions **renew automatically until cancelled**. Manage or cancel your subscription in the store you purchased through — Microsoft Store, App Store, or Google Play. Cancelling stops future renewals; it does not refund the current period. Enterprise subscriptions are governed by your written agreement.

Store terms.

Where you obtained FarmerMind through the Microsoft Store, App Store, or Google Play, that store's terms also apply to your purchase and, on matters of billing and refunds, take precedence over this card.

Updates.

Updates are delivered automatically through the official distribution channel for your edition. Install FarmerMind software only from farmermind.ai or an official store listing.

Disputes.

Governed by the laws of Texas, U.S.A. Most disputes go to binding individual arbitration (AAA, Bexar County, TX) with a class-action waiver — see the arbitration notice on the front of this card. Small-claims and intellectual-property cases are carved out.

Full policies: farmermind.ai/legal/terms · farmermind.ai/legal/eula

REFUNDS & CANCELLATION

Refunds.

FarmerMind is sold through the Microsoft Store, the App Store, and Google Play. Refund requests are handled **by the store you purchased through**, under that store's refund policy — we cannot issue refunds for a store purchase directly. Enterprise subscriptions purchased directly from FarmerMind are refunded under your written agreement.

Cancellation.

Cancel at any time in your store account or, for Enterprise, by emailing info@farmermind.ai. Your access continues to the end of the paid period.

If something is wrong.

Email info@farmermind.ai with your edition, version number, and a description of the problem. We will correct faults in the software; we cannot process store refunds on your behalf.

No warranty of results.

The software is provided as described in the full EULA. FarmerMind provides agronomic guidance, not guaranteed outcomes.

Full policy: farmermind.ai/legal/refunds

AVAILABILITY & EXPORT CONTROL

Where we do not distribute.

We do not license or distribute FarmerMind to Cuba, Iran, North Korea, Syria, or the Crimea, Donetsk, Luhansk, Kherson and Zaporizhzhia regions, and we screen against U.S. sanctions lists. You may not export, re-export, or make the software available in breach of applicable export control or sanctions law.

Full policy: farmermind.ai/legal/availability

PRODUCT SECURITY

How the software is protected.

FarmerMind is code-signed and distributed only through official channels. It runs inside the security model of your operating system and stores your farm data on your own device. Keep your operating system patched, and do not install FarmerMind builds obtained from anywhere else.

Network behaviour.

Every application works without a connection. Where the software does reach the internet — for weather forecasts and satellite imagery — it contacts only a published, fixed list of providers, and sends coordinates alone. It never transmits your farm records or photographs.

Report a security issue.

Email info@farmermind.ai with a description, reproduction steps, and the edition and version you are running. Please give us reasonable time to remediate before public disclosure.

Full policy: farmermind.ai/legal/security

ONE PLATFORM, ONE STANDARD

Whichever edition you use — Windows, Android, iOS, or Web Enterprise — the same commitments hold: analytics sharing stays off until you turn it on, your photographs stay on your device, and your information is never sold. On Windows, Android and iOS your farm data stays on your device. Web Enterprise is a hosted workspace and is described separately in the full policies at farmermind.ai/legal.

GETTING STARTED

Keep this card. Full, controlling versions of every policy summarised here are published at farmermind.ai/legal and are updated from time to time. Continued use of the software after an update takes effect constitutes acceptance of the updated policies.