



Legal Notices

IN-BOX REFERENCE CARD · OFFLINE-FIRST AGRICULTURAL INTELLIGENCE

FMIA-001 · Patent Pending
Assembled in USA

Version 2.0 · Effective July 23, 2026

PRIVACY POLICY

Your farm data stays with you.

FarmerMind is offline-first by design. Farm profiles, crop data, diagnostic images, and activity logs are processed and stored locally — on your Cube, protected by full-disk encryption, or on your own computer when you use FarmerMind Desktop. We cannot see that data.

What we collect.

Only what is necessary to operate: your order information (name, shipping address, email, payment processed by our payment providers), support requests, and subscription details. Website cookies are managed by the cookie banner on farmermind.ai.

Analytics sharing: off by default.

Nothing is ever sent unless you choose to send it. To help us improve the product you must open **Settings** → **Privacy** and actively turn sharing on. When you do, we receive only de-identified, district-level feedback — never content that identifies you — and you can turn it off again at any time. This applies identically on the Cube and on Desktop.

Photographs.

Diagnostic photographs stay on the product you took them with. Contributing a photograph to FarmerMind is optional, is never automatic, and is not offered on every edition.

We do not sell personal data.

We do not sell, rent, or share your personal information for advertising. We do not use it to train third-party AI models.

Your rights.

You may request access, correction, deletion, or portability of your personal information. Residents of the EU/UK, California, Ghana (Act 843, 2012), and Nigeria (NDPA 2023) have additional rights. Email info@farmermind.ai.

Full policy: farmermind.ai/legal/privacy

ABOUT THIS CARD

This card summarises the policies that govern FarmerMind — the FarmerMind Cube, FarmerMind Desktop, and any FarmerMind application we later release for mobile or the web. It is a plain-language summary only. The full, legally controlling policies are published at farmermind.ai/legal and were accepted when you purchased or installed the product.

⚠ IMPORTANT — ARBITRATION NOTICE

The FarmerMind Terms of Use contain a **binding arbitration agreement** and a **class-action waiver**. Those provisions affect your legal rights. You may opt out of arbitration within 30 days of first accepting the Terms by emailing info@farmermind.ai with the subject line "Arbitration Opt-Out" and the details required by Section 18.9 of the Terms of Use.

EDITIONS COVERED

Edition	What it is	Status
FarmerMind Cube	Dedicated offline device; hardware plus licensed software	Shipping
FarmerMind Desktop	Licensed software for Windows; no hardware supplied	Shipping
iOS · Android	Licensed mobile applications	Announced
Web	Licensed browser application	Announced

Sections marked **Device** apply to the Cube only. Sections marked **Software** apply to every edition. Warranty and shipping terms apply to hardware purchases.

VERSION & EFFECTIVE DATE

Legal Notice Card v2.0 · Effective July 23, 2026
Policies v2.0 · Published July 23, 2026
Supersedes Legal Notice Card v1.0 (April 30, 2026).

CONTACT

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TERMS OF USE & EULA

Intended use.

FarmerMind is for lawful agricultural, educational, extension, and research use. AI outputs are **decision support, not guarantees** — verify material choices (pesticides, livestock treatment, investments) with a qualified local expert.

What you may not do.

No reverse engineering, tampering, or bypassing security. On the Cube this includes kiosk mode, disk encryption, and boot integrity; install updates only through a FarmerMind-verified update. **Unsigned updates will be rejected.** Tampering voids the Warranty and terminates your Software licence.

Software licence.

The FarmerMind Software is licensed, not sold, on every edition. You receive a limited, non-exclusive, non-transferable licence to use it on the Cube you purchased or on the computers permitted by your Desktop licence. Open-source components are governed by their own licences; the list and source are available on request.

Updates.

Device: the Cube is updated through signed FarmerMind updates delivered on verified media. **Software:** Desktop updates are delivered automatically through the official distribution channel. Install FarmerMind software only from farmermind.ai or an official store listing.

Disputes.

Governed by the laws of Texas, U.S.A. Most disputes go to binding individual arbitration (AAA, Bexar County, TX) with a class-action waiver — see the arbitration notice on the front of this card. Small-claims and IP cases are carved out.

Full policies: farmermind.ai/legal/terms · farmermind.ai/legal/eula

WARRANTY & RETURNS — hardware

6-month limited warranty.

FarmerMind warrants the Cube and its supplied power adapter and cable against defects in materials and workmanship for six (6) months from delivery. Your remedy is repair, replacement, equivalent product, or refund — at our option.

Not covered.

Misuse, accidental damage, environmental damage (moisture, dust, heat, surges), counterfeit devices, tampering, removed markings, and normal wear. Service erases Device data — back up first.

14-day satisfaction return (USA only).

Hardware purchased direct from farmermind.ai and shipped to a U.S. address may be returned within 14 days of delivery in like-new condition with all in-box items. Buyer pays return shipping. No restocking fee.

Wrong item or damaged on arrival.

Report within 7 days of delivery with photographs. We pay return shipping and replace, refund, or correct at no cost to you.

How to start.

Email info@farmermind.ai with your order number, Device serial (FMIA-001 on the product sticker), and a description of the issue. Do not ship without a Return Merchandise Authorization (RMA) number. Software refunds follow the policy of the channel you bought through.

Full policies: farmermind.ai/legal/warranty · farmermind.ai/legal/refunds

SHIPPING

Shipping times.

Hardware orders ship from San Antonio, Texas within 1–3 business days via USPS, UPS, FedEx, or DHL. Transit: U.S. 2–7 days, Canada/Mexico 5–10, Europe/UK 7–14, Africa 10–21 days plus customs. Software editions are delivered electronically with no shipment.

Duties and taxes.

International buyers are the Importer of Record and pay any duties, VAT, or customs charges at the destination. We declare true purchase value.

Where we do not ship or distribute.

We do not ship hardware or license software to Cuba, Iran, North Korea, Syria, or the Crimea, Donetsk, Luhansk, Kherson, and Zaporizhzhia regions, and we screen against U.S. sanctions lists.

Full policy: farmermind.ai/legal/shipping

PRODUCT SECURITY

Device basics.

The Cube ships without an internal battery, uses full-disk encryption, disables remote and interactive consoles, and starts in kiosk mode. Updates arrive only on signed media. Do not connect unauthorised storage devices. Use only the supplied power adapter.

Software basics.

FarmerMind Desktop is code-signed and distributed only through official channels. It runs inside the security model of your operating system and stores your farm data on your own machine. Keep your computer patched, and do not install FarmerMind builds obtained from anywhere else.

Report a security issue.

Email info@farmermind.ai with a description, reproduction steps, the edition and version you are running, and your Device serial where applicable. Please give us reasonable time to remediate before public disclosure.

Full policy: farmermind.ai/legal/device-security

ONE PLATFORM, ONE STANDARD

Whichever edition you use — Cube, Desktop, or a FarmerMind application released later for mobile or the web — the same commitments hold: your farm data stays with you, analytics sharing stays off until you turn it on, and your information is never sold. Where an edition differs, the difference is described in the full policies at farmermind.ai/legal.

BEFORE YOU BEGIN

Read the Welcome Letter and the Quick Start Guide supplied with your product, and keep this card. Full, controlling versions of every policy summarised here are published at farmermind.ai/legal and are updated from time to time.